

## Thank You Letter

Date: April 15<sup>th</sup>, 2009

From: Jane

### **Fab experience with JIC**

**Dima**

**Just a quick note to say what a great experience – fast and efficient – I had yesterday with JIC claims department.**

**Unfortunately I badly scratched my car this week in the massive roadworks surrounding my house.... my fault as I cannot reverse well in complete darkness.**

**After a LONG time with the Police getting my paperwork done, I then went onto JIC and my paperwork with your team literally took 10 minutes to finalize everything. My relief was huge and with complete delight....**

**Please say thanks....**

**Cheers. Jane**